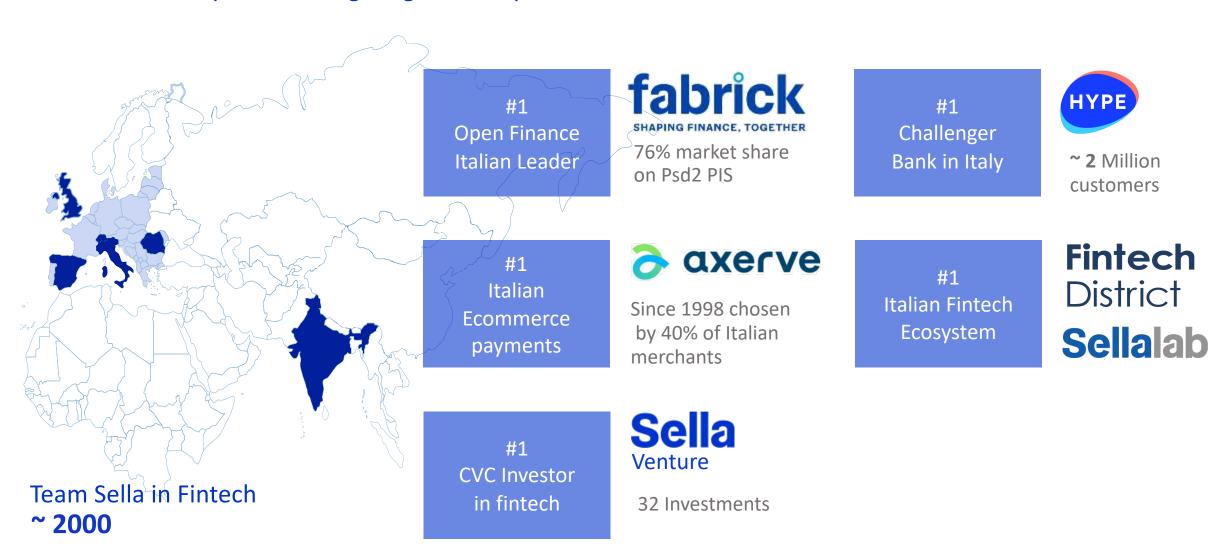
# Sella Innovation Intro

Andrea G. Tessèra – Chief Innovation Officer



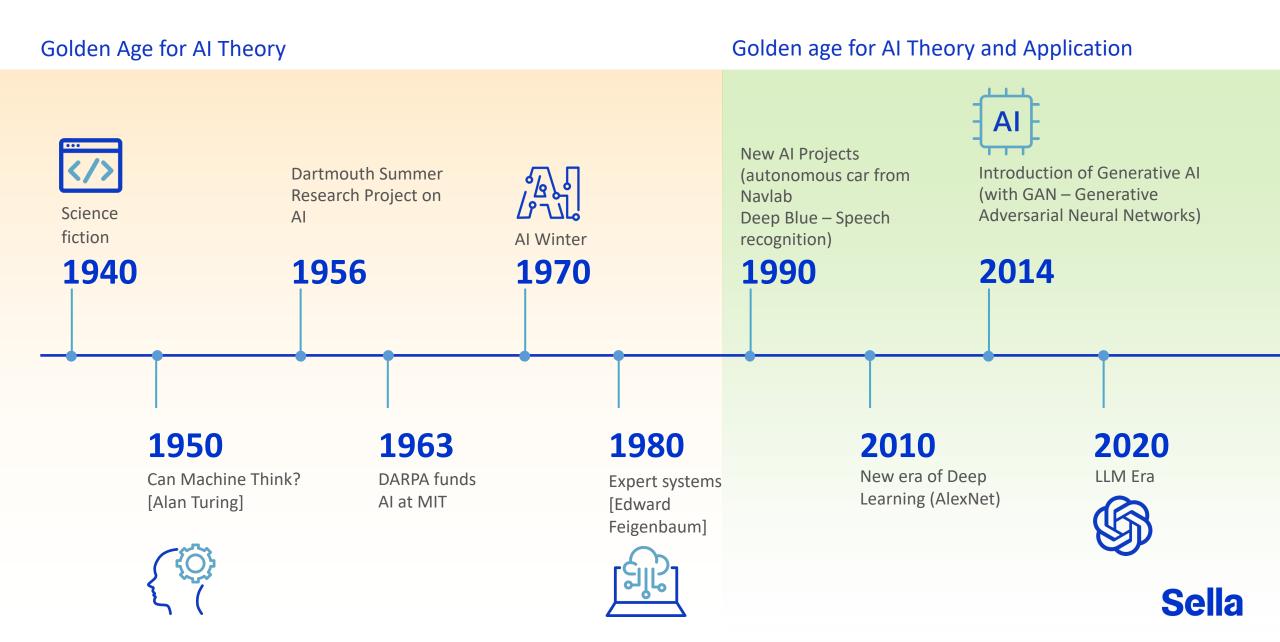
## THE BIGGEST OPEN FINTECH ECOSYSTEM IN ITALY

with a Global Footprint and targeting the European Market





## AI HISTORY



# AI IS ALREADY A GAME CHANGER



#### **COVID DRUG**

Reduced design time by years



#### **CANCER DIAGNOSIS**

Al already better than a radiologist



#### **NEWSROOMS**

70+% of newsrooms use AI to optimize work



#### **DATACENTERS**

Al reduced 20% use of IT infrastructures



#### RECOMMEN-DATIONS

Al increased 2,3 bln listening hours

# AI IS UNIQUE BECAUSE IT CROSSES ALL DISCIPLINES

# Philosophy

Can formal rules be used to draw valid conclusions?
Where does knowledge come from?
How does knowledge lead to action?

# Linguistics

How does language relate to thought?

# **Computer Engineering**

How can we build an efficient computer?



#### **Mathematics**

What are the formal rules to draw valid conclusions?

What can be computed?

How do we reason with uncertain information?

### **Economics**

How should we make decisions to maximize payoff or reduce cost?

# **Control Theory**

How can artifacts operate under their own control?

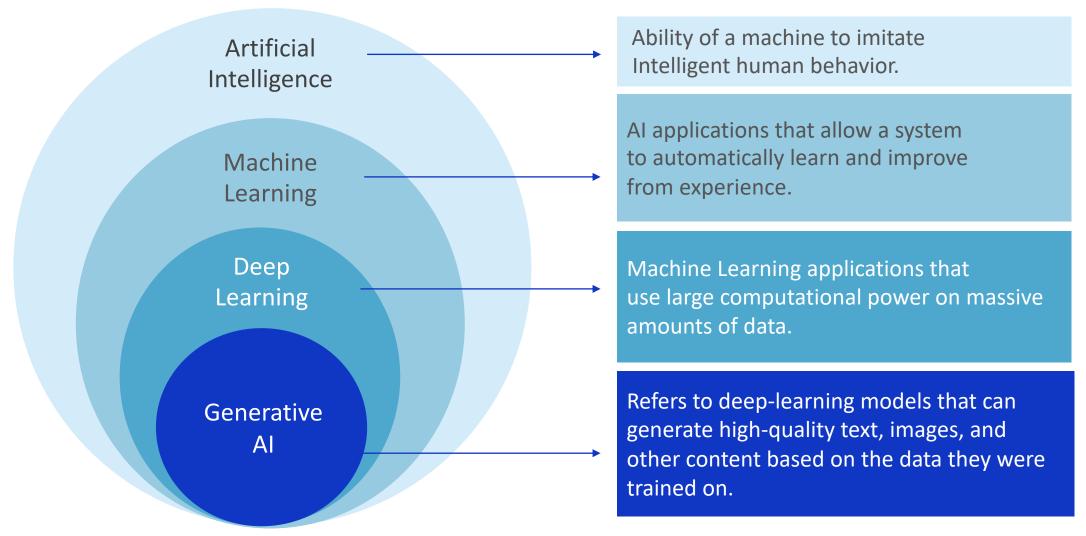
# Neuroscience How do brains process information?

Psychology

How do humans and animals think and act?



# WHEN WE TALK ABOUT AI, WE MEAN...





# AI IN BANKING: THREE CORE IMPACTS



#### **Boosting Revenues**

- Bespoke customer experience
- Personalized financial offering
- Provide an omnichannel experience
- Zero time to yes
- Algorithmic trading and Robot Advisor
- Enhance cross selling



#### **Reducing Costs**

- Robot processing automation
- Improving collaboration tools
- Tasks Automation
- Efficient utilization of offices
- Reducing energy consumption



# **Enhanced Risk Management and Decision-Making**

- Security and fraud detection
- Credit risk scoring and loan prediction
- Regulatory compliance
- Automating model maintenance
- Improving forecasts analysis



### AI IN BANKING: OPPORTUNITIES AND CHALLENGES

How can we maintain each bank's uniqueness, not only expressing it through branding but also with the key elements – tangible and intangible – which make «that bank that bank»?

AI: The Great Equalizer.

How to set the correct threshold between using a performing model and not leveraging too much on customers' data? Is it only a regulatory problem?

Maximizing AI Potential vs.

Maximizing Data Protection,

Customer privacy (and trust).

In terms of talent, the **gap between banks and AI companies** could rarely be any larger: the quest for AI experts and developers has officially begun.

Will only banks that have learned to operate in an open innovation framework survive in the Al-powered world?

Open Innovation is Key!



# Sella