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Domanda 1: Cyber Operations Center



Kyndryl Italy Cyber Operations Center - In a nutshell

People & Organizations

Engage

Deliver

+170 Italy Security e Resiliency Professionals

- Specialty Sellers
- Tech Sales
- Solutions
- Consulting

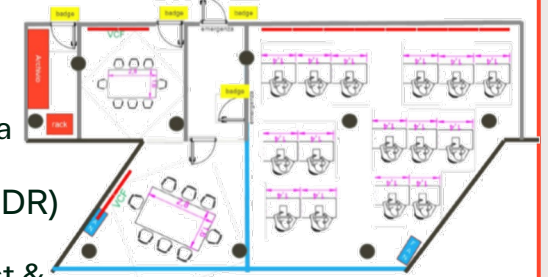
40

- Technical Specialists
- L1/L2 analysts
- Cyber Experts
- Security Service Manager
- CTRAC

130

Cyber Operation Center

- **Control Room** operating 24x7 hosted in Tier IV DC in Rome
 - Facilities Redundancy
 - Multi Level Access Control
 - Building built with anti-seismic criteria
 - 24x7 Supervision
- **Managed Platform** (SOAR, SIEMs, EDR)
- **Cyber Security Labs**
 - SOC Lab (Offense and Playbook Test & Validation)
 - Malware Lab (Malware analysis, threat detonation, Sandbox analysis)



Certifications & Skills

Kyndryl Italia

- ISO 9001
- ISO 20000
- ISO 27001
- ISO 27017
- ISO 27018
- ISO 14001
- ISO 14064
- ISO 22301
- ENISIA Good Practice
- NIST800 Series

Practice Skills

- SOC Analyst
- SIEM experts
- SOAR experts
- Cyber Threat Intelligence
- Network Security
- Cyber Security Specialist
- Vulnerability Mgmt Analyst
- Project and Service Mgmt

Main Certifications

- Vendor Certifications (Fortinet, PaloAlto, CheckPoint, Akamai, Qualys, ...)
- Professional Certifications (CISSP, CISM, GIAC-GDAT & GCIH, CEH, CIS, Compitia Security+, ...)

180+ Security Vendor & Professional Certifications

Complete Cyber & Resilience Portfolio

Anticipate

Protect

Withstand

Recover

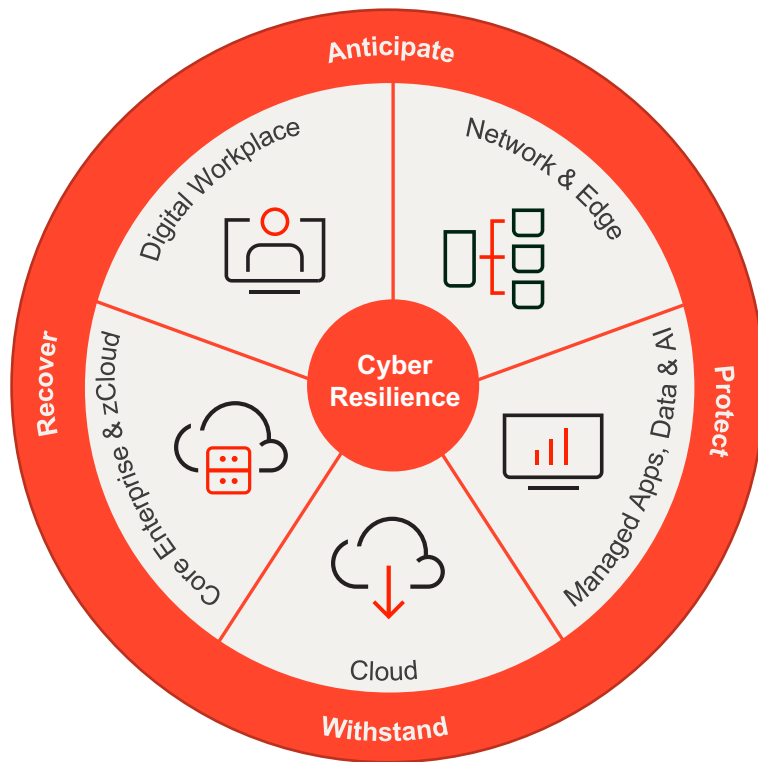
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|---|--|---|--|
| <ul style="list-style-type: none"> • Risk Assessment • Advisory Services • Vulnerability Mgmt • Red Teaming • Phishing Awareness & Education | <ul style="list-style-type: none"> • EDR/XDR • NDR • Identity Management • Privileged Access Management • Zero Trust Network Access | <ul style="list-style-type: none"> • Advanced Threat Detection • Ticketing & Reporting • Threat Intelligence (Early Warning, Bulletin) • Threat Hunting • Malware Analysis | <ul style="list-style-type: none"> • Cyber Incident Recovery • Managed Backup Services • Hybrid Platform Recovery |
|---|--|---|--|

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Domanda 2: Cyber Incident Recovery



Framework to help anticipate and mitigate adverse cyber events



Security Assurance Services

Maintain compliance via consistent application of policies and controls



Zero Trust Services

Secure digital transactions with a zero-trust architecture



SOC Response Services

Discover, prevent and respond to advanced security incidents



Incident Recovery Services

Discover, prevent and respond to advanced security incidents

Anticipate

Protect

Withstand

Recover

Cybersecurity

+

Recovery

Deep expertise

Proven processes

Intelligent automation